



Dear Rogelli Sportswear customer,

We bring our "returns policy" to your attention. Here are the most important points in connection with the return of goods:

// SIGN UP

- Download the return form from our B2B webshop. The downloads can be found under the heading "Customer Information".
- Fill in the form and mail the completed form including photos of the claim / defect to **returns@rogelli.com**.
- After receiving the form and the photos, we will start processing the claim. It is possible that claims of more than 6 items will still be collected.

//CREDIT NOTE

- After receiving the registration by e-mail, we will check the application and credit it at the end of the month.
- Any goods that have not been accepted will be returned to the customer.

//WHAT CAN BE RETURNED

- Incorrectly delivered goods
- Broken goods

//WHAT CAN NOT BE RETOUR

- Printed goods
- Non-notified goods
- Discontinued articles / goods no longer in collection, with the exception of specially made agreements
- Fitting sizes / product samples